



QUARTZ WARRANTY

THE ABADI GROUP

TAG warrants that its quartz surfaces are free from manufacturing defects in material integrity and fabrication under normal residential use for a period of ten (10) years from the date of purchase.

This warranty applies exclusively to quartz slabs supplied and fabricated by TAG and installed by TAG or an authorized professional. A TAG Care & Maintenance Guide is provided to the client upon project delivery. Compliance with this guide is a mandatory condition for warranty validity.

1. COVERAGE

Under this Limited Warranty, TAG guarantees:

- Structural integrity of the quartz slab
- Resistance to cracking due to manufacturing defects
- Stability of color and surface finish under normal interior conditions
- Defects resulting directly from fabrication performed by TAG

If a covered defect is confirmed, TAG will, at its sole discretion:

- Repair the affected area, or
- Replace the defective material, or
- Provide a refund equivalent to the original purchase price of the material

TAG reserves the exclusive right to determine the appropriate remedy.

2. CONDITIONS OF VALIDITY

This warranty is valid only if:

- The surface has been installed according to TAG's technical specifications
- Cabinetry provides proper structural support
- The quartz surface is used strictly for interior applications
- The client follows all instructions outlined in the TAG Care & Maintenance Guide
- No prohibited cleaning agents or chemicals have been used
- No direct heat exposure has occurred without adequate protection
- Proof of purchase is provided
- Any claim is submitted in writing within thirty (30) days of discovery

Failure to comply with any of these conditions voids the warranty.

3. EXCLUSIONS

This warranty does not cover:

- Damage caused by misuse, negligence, or abuse
- Thermal shock or direct contact with hot cookware
- Staining due to failure to follow the Care & Maintenance Guide
- Chips, cracks, or impact damage
- Structural movement or settlement of cabinetry
- Improper installation by third parties
- Alterations, modifications, or unauthorized repairs
- Outdoor installation or UV exposure
- Normal wear and tear
- Variations in color, pattern, veining, or aesthetic expectations

Quartz is heat-resistant but not heat-proof. Failure to use trivets or protective barriers voids coverage.

4. LIMITATION OF LIABILITY

This warranty is limited solely to the repair, replacement, or refund of the material supplied.

TAG shall not be responsible for:

- Labor costs for removal or reinstallation
- Plumbing, electrical, or subcontractor costs
- Transportation or shipping fees
- Indirect, incidental, or consequential damages
- Loss of use

Total liability shall not exceed the original purchase price of the material.

4.1 NON-TRANSFERABILITY

This warranty applies exclusively to the original purchaser and is non-transferable.

4.2 CLAIM PROCEDURE

All claims must be submitted in writing and must include:

- Proof of purchase
- Photographic documentation
- Description of the alleged defect

TAG reserves the right to inspect the installation and verify compliance with the Care & Maintenance Guide prior to approving any claim.

TAG quartz surfaces are engineered to deliver lasting performance, refined aesthetics, and structural reliability. Proper care ensures their long-term beauty and function.

Our Care & Maintenance Guide is an integral part of this warranty and reflects our shared commitment to preserving the quality of every TAG installation.



INNOVATIVE | INTERIOR | CONSTRUCTION

At TAG, we collaborate with developers, architects, and designers to create spaces that stand the test of time. Our approach focuses on selecting high-quality materials that combine design, functionality, and aesthetics for residential, commercial, and hospitality projects. Every detail matters, and our expertise allows us to provide solutions that elevate the architectural experience in every environment.



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