



LVT CARE & MAINTENANCE GUIDE

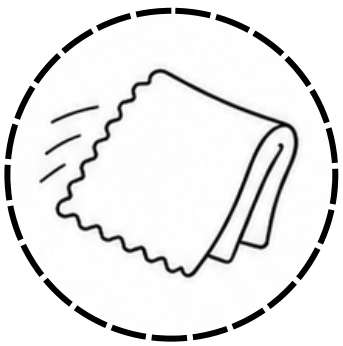
TAG LVT / SPC Flooring Collection is designed to provide durable, versatile, and refined interior flooring performance. This guide provides basic care and maintenance recommendations to help preserve the flooring's appearance, quality, and performance over time.



1. GENERAL CARE

TAG LVT / SPC Flooring products are intended for approved interior flooring applications only. Depending on the selected product, materials may include luxury vinyl tile, luxury vinyl plank, SPC rigid core flooring, click floating flooring, glue-down flooring, wear layers, printed decorative films, and protective surface finishes.

Flooring must be handled, installed, cleaned, and maintained properly. Damage caused by misuse, improper cleaning, moisture, stains, chemicals, excessive wear, incorrect installation, unsuitable site conditions, subfloor issues, or lack of maintenance is not considered a product defect. Water-resistant or waterproof product descriptions refer only to the flooring surface under normal use and do not mean the product is a moisture barrier or waterproof installation system.



2. ROUTINE CLEANING

Sweep, dust mop, or vacuum regularly using a soft-bristle broom, microfiber mop, or vacuum suitable for hard surface flooring. High-traffic areas should be cleaned more frequently to prevent dirt, sand, or debris from scratching or dulling the surface. Use walk-off mats at entrances to reduce dirt, moisture, grit, and debris. Mats must be cleaned or replaced regularly. Use only non-staining mats approved for vinyl flooring.



3. SPOT CLEANING

Clean spills immediately using a clean, soft cloth or damp mop. Do not allow liquids, chemicals, oils, or staining agents to remain on the floor.

Use a pH-neutral cleaner approved for vinyl flooring. Always test cleaning products in a hidden area before general use. Staining, discoloration, residue, dulling, surface damage, adhesive failure, or texture change caused by spills, improper cleaning products, or delayed cleaning is not considered a manufacturing defect.

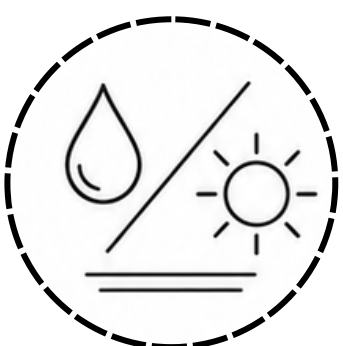


4. PRODUCTS AND METHODS TO AVOID

Do not use bleach, ammonia, harsh chemicals, abrasive cleaners, steel wool, scouring pads, solvents, oil soaps, waxes, polishes, or unapproved coating products.

Do not use steam mops, excessive water, soaking methods, or cleaning equipment that may force moisture into seams, edges, joints, or under the flooring.

Do not use rubber-backed mats, asphalt-based products, tape, solvent-based adhesives, or products that may stain, discolor, or react with the flooring surface.



5. MOISTURE AND HEAT PROTECTION

TAG LVT / SPC Flooring is for interior use only and must not be exposed to standing water, flooding, leaks, exterior conditions, uncontrolled humidity, or moisture from the subfloor.

Moisture may cause staining, odor, mold, mildew, adhesive failure, plank movement, edge swelling, lifting, cupping, gapping, peaking, or installation failure. These conditions are not considered product defects.

Protect flooring from excessive heat, direct sunlight, heaters, fireplaces, intense localized lighting, and extreme temperature changes. UV exposure and lighting conditions may affect color appearance over time.

Window coverings or UV protection are recommended in areas with strong sunlight.

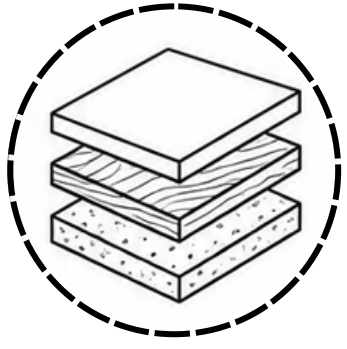


6. TRAFFIC, FURNITURE, AND DAMAGE PREVENTION

Protect flooring from sharp objects, dragging furniture, heavy impacts, rolling loads, construction debris, tools, pets, and improper handling.

Use felt pads, furniture glides, chair mats, protective floor coverings, and soft wheels where needed. Do not drag appliances, furniture, or heavy objects across the floor.

Indentations, scratches, dents, scuffs, gouges, chips, cuts, discoloration, wear patterns, or damage caused by traffic, furniture, misuse, rolling loads, pets, or construction activity are not considered manufacturing defects.

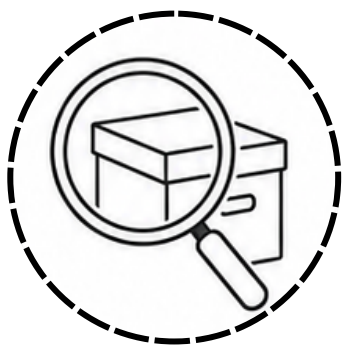


7. PROFESSIONAL MAINTENANCE

A regular maintenance program is required to preserve flooring performance. Professional cleaning frequency depends on traffic level, use, environment, and project conditions.

All professional cleaning must be performed using methods and products suitable for LVT / SPC flooring.

Improper cleaning, excessive water, unapproved chemicals, abrasive equipment, refinishing, polishing, waxing, or coating not approved in writing may damage the flooring and is not covered as a product defect.

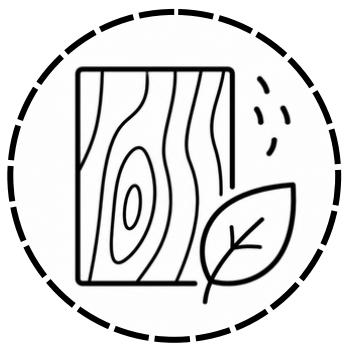


8. INSPECTION AND STORAGE

Inspect all flooring before installation for visible damage, color concerns, finish concerns, dimensional issues, or product inconsistencies. Installation of material constitutes acceptance of visible conditions.

Before installation, store flooring flat in a clean, dry, temperature-controlled interior area, away from moisture, sunlight, dust, construction debris, and heavy objects.

Flooring must be installed over properly prepared substrates using approved installation methods, adhesives, underlayments, expansion spacing, and site conditions. TAG is not responsible for damage caused by improper storage, jobsite conditions, subfloor issues, moisture, transportation after delivery, incorrect acclimation, improper installation, or work performed by others.



9. NATURAL APPEARANCE CHARACTERISTICS

Color, texture, embossing, sheen, pattern repeat, plank variation, dye lot variation, and visual differences between samples, images, renderings, and installed material may occur.

LVT / SPC Flooring may show normal changes from use, traffic, lighting, cleaning methods, furniture placement, and maintenance conditions. These visual variations are normal and are not considered defects.

Minor variation between planks, tiles, batches, and production lots is normal and should be expected.



10. FINAL RECOMMENDATIONS

Proper care, handling, storage, installation, and maintenance are required to preserve the aesthetic and functional performance of TAG LVT / SPC Flooring Collection products.

TAG is not responsible for damage caused by improper cleaning, moisture, stains, impact, misuse, chemical exposure, heat, sunlight, unauthorized modifications, unsuitable site conditions, incorrect installation, subfloor issues, lack of maintenance, normal wear and tear, or conditions outside TAG's control.

Always follow project-specific installation instructions, approved product specifications, environmental requirements, adhesive or underlayment recommendations, and TAG maintenance guidelines.

