

A person wearing a light beige suit is shown from the waist down, kneeling on a polished, light-colored marble floor. Their right hand is resting on a folded, light-colored cloth, which they are using to wipe the surface. The scene is lit with soft, warm light, creating gentle shadows. The background is a plain, light-colored wall.

SINTERED STONE CARE & MAINTENANCE GUIDE

THE ABADI GROUP

TAG Sintered Stone Collection products are designed to offer refined aesthetics, durable surface performance, and a high-end architectural look for approved interior applications. This guide provides basic care and maintenance recommendations to help preserve the appearance, finish quality, and long-term performance of the product.



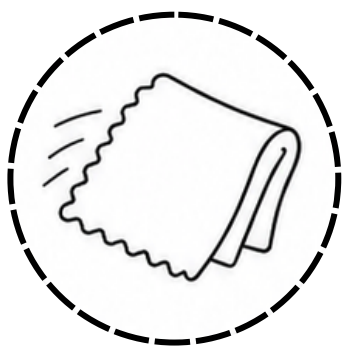
1. GENERAL CARE

TAG Sintered Stone products are intended for approved interior surface applications only, unless otherwise approved in writing by TAG.

Products may include polished, matte, leather, ultra-lux, textured, or specialty finishes. Each finish may vary in sheen, texture, reflection, and maintenance needs.

Sintered stone must be handled, fabricated, installed, cleaned, and maintained properly. Damage caused by misuse, improper cleaning, impact, incorrect fabrication, improper installation, unsuitable substrates, structural movement, chemical exposure, heat shock, or jobsite conditions is not considered a product defect.

Natural variation in color, veining, movement, tone, pattern, texture, and finish is expected and is not considered a defect.



2. ROUTINE CLEANING

Clean regularly with a soft microfiber cloth, sponge, or non-abrasive cleaning pad.

For daily cleaning, use clean water or a mild pH-neutral soap diluted with water. Wipe the surface gently and dry with a clean microfiber cloth to avoid streaks or water marks.

Do not use abrasive tools, steel wool, harsh scrub pads, razors, or scraping methods, as they may scratch, dull, or alter the finish.



3. SPOT CLEANING

For spills, fingerprints, smudges, or light stains, clean promptly with a damp microfiber cloth and mild pH-neutral soap if needed.

Apply cleaning solution to the cloth first, not directly onto seams, edges, openings, or installed joints.

Always rinse with clean water and dry completely after cleaning.

For textured, leather, or matte finishes, avoid aggressive rubbing, as it may create visible marks, sheen changes, or uneven appearance.

Always test any cleaning product or method in a hidden area first. Damage caused by unapproved cleaners or improper cleaning methods is not considered a product defect.

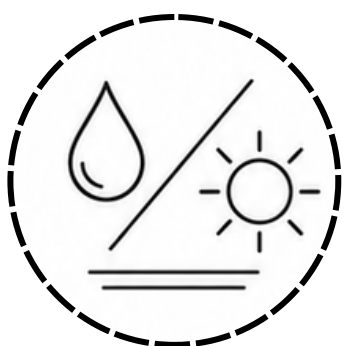


4. PRODUCTS TO AVOID

Do not use:

Abrasive cleaners, scouring pads, steel wool, scrapers, blades, bleach, ammonia, acidic cleaners, alkaline cleaners, oven cleaners, drain cleaners, paint removers, solvents, acetone, degreasers, waxes, sealers, polishing compounds, or industrial chemicals unless specifically approved in writing by TAG.

Unapproved products may cause dulling, discoloration, staining, streaking, residue buildup, surface alteration, or permanent finish damage.



5. MOISTURE AND HEAT PROTECTION

Although sintered stone is designed for durable use, surfaces must still be protected from extreme conditions.

Do not expose the product to thermal shock, open flames, direct high heat, hot cookware without protection, or sudden temperature changes.

Use trivets, pads, cutting boards, and protective mats as needed.

Do not allow standing water, harsh chemicals, oils, dyes, adhesives, sealants, grout residue, construction debris, or cleaning chemicals to remain on the surface.

Moisture, chemicals, improper ventilation, incorrect installation, or surrounding jobsite conditions may affect seams, adhesives, substrates, cabinets, framing, or adjacent materials and are not considered product defects.



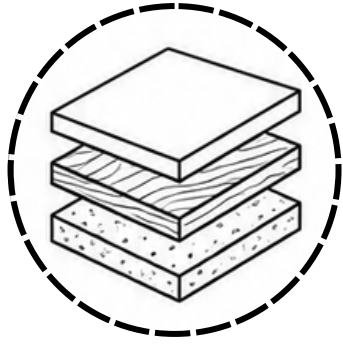
6. IMPACT AND SCRATCH PREVENTION

Protect surfaces from impact, heavy objects, sharp tools, dragging items, dropped items, and construction activity.

Do not cut directly on the surface. Always use a cutting board.

Edges, corners, sink cutouts, mitered areas, and thin sections are more vulnerable to chipping or damage if impacted or improperly supported.

Chips, cracks, scratches, abrasions, breakage, or damage caused after delivery by others are not considered manufacturing defects.



7. MAINTENANCE BY MATERIAL / PANEL TYPE

Polished / Ultra-Lux Finishes

Clean with a soft microfiber cloth and mild pH-neutral cleaner. These finishes may show fingerprints, smudges, water spots, fine scratches, or streaks more easily. Dry immediately after cleaning.

Matte Finishes

Use gentle cleaning only. Avoid oily cleaners, waxes, polishing products, or aggressive rubbing, as they may create uneven sheen or visible marks.

Leather / Textured Finishes

Clean with a soft cloth or non-abrasive sponge. Textured finishes may retain dust or residue more easily and may require additional rinsing and drying. Do not scrub aggressively.

Light Colors / Veined Designs

Clean spills promptly. Highly pigmented products, dyes, inks, makeup, oils, coffee, wine, or construction residue should not remain on the surface.

Dark Colors

Dark finishes may show dust, fingerprints, water spots, streaks, or residue more visibly. Dry thoroughly after cleaning.



8. INSPECTION AND STORAGE

Inspect all material upon delivery and before fabrication or installation. Report visible damage, shade concerns, incorrect material, or product concerns before cutting or installation.

Store slabs and panels properly supported in a clean, dry, secure, temperature-controlled area. Protect from impact, moisture, direct sunlight, construction debris, chemicals, and heavy objects.

Do not fabricate or install material with visible concerns without written approval. Once material is cut, modified, fabricated, or installed, visible variation or pre-existing concerns may not be accepted as a product claim.

Damage caused by transportation after delivery, improper storage, handling by others, fabrication by others, installation by others, jobsite conditions, or lack of protection is not considered a product defect.



9. FINAL RECOMMENDATIONS

Proper care, handling, fabrication, installation, protection, and maintenance are required to preserve the aesthetic and functional performance of TAG Sintered Stone Collection products.

TAG is not responsible for damage caused by improper cleaning, misuse, impact, thermal shock, chemical exposure, staining, scratching, chipping, cracking, incorrect fabrication, incorrect installation, unsuitable substrate, structural movement, jobsite conditions, unauthorized modifications, lack of maintenance, or normal wear and tear.

Always follow project-specific installation instructions, approved specifications, finish requirements, fabrication guidelines, and TAG maintenance recommendations.



INNOVATIVE | INTERIOR | CONSTRUCTION

At TAG, we collaborate with developers, architects, and designers to create spaces that stand the test of time. Our approach focuses on selecting high-quality materials that combine design, functionality, and aesthetics for residential, commercial, and hospitality projects. Every detail matters, and our expertise allows us to provide solutions that elevate the architectural experience in every environment.



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