

A close-up photograph of a hand in a white sleeve wiping a light-colored, textured wooden surface with a white cloth. The background is softly blurred, showing a dark vase with greenery and a metallic bowl on a countertop. The lighting is warm and directional, creating a sense of care and maintenance.

ENGINEERED SURFACES CARE & MAINTENANCE GUIDE

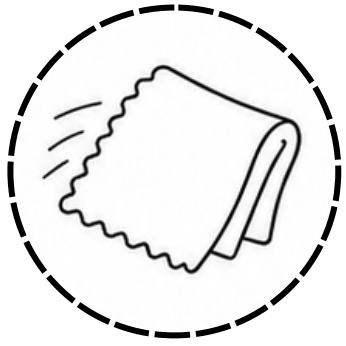
THE ABADI GROUP

TAG Engineered Surfaces are designed to provide refined aesthetics, surface consistency, and reliable performance for interior architectural and millwork applications. This guide provides basic care and maintenance recommendations to help preserve the appearance, quality, and durability of TAG TFL and HPL surfaces over time.



1. GENERAL CARE

TAG Engineered Surfaces include Thermally Fused Laminate (TFL) and High Pressure Laminate (HPL) decorative surfaces intended for interior applications such as cabinetry, doors, drawer fronts, shelves, wall cladding, furniture, storage systems, countertops, and related millwork. Products must be properly handled, fabricated, installed, cleaned, and maintained. Damage caused by misuse, improper cleaning, moisture exposure, excessive heat, impact, abrasion, improper fabrication, unsuitable site conditions, or incorrect installation is not considered a product defect. Surface performance may vary depending on material type, finish, substrate, application, edge treatment, installation method, environmental conditions, and level of use.



2. ROUTINE CLEANING

Clean surfaces regularly with a soft dry cloth or a soft cloth dampened with clean water. For routine cleaning, use a mild soap or neutral household cleaner diluted with water, then wipe with a clean damp cloth and dry immediately. Avoid excessive water, aggressive scrubbing, abrasive pads, scraping tools, or repeated friction, as these may damage the surface finish, edges, seams, or texture. Do not allow liquids, residue, grease, dust, or cleaning products to remain on the surface for extended periods.



3. SPOT CLEANING

For spills, fingerprints, food residue, grease, or light stains, clean promptly with a soft cloth and mild soap solution. Dry the area immediately after cleaning.

For more difficult stains, gently repeat cleaning using a non-abrasive method. Always test any cleaning product or method in a hidden area before use.

Damage, discoloration, swelling, dulling, staining, or surface marks caused by unapproved cleaning products, harsh chemicals, abrasive tools, or improper cleaning methods are not considered product defects.



4. PRODUCTS AND METHODS TO AVOID

Do not use abrasive cleaners, scouring pads, steel wool, scraping blades, sandpaper, magic erasers, bleach, ammonia, acetone, paint thinner, oven cleaner, drain cleaner, strong solvents, waxes, oils, polishes, or harsh chemical cleaners.

Do not spray cleaners directly onto seams, edges, joints, holes, hardware openings, or unfinished areas. Apply cleaning product to the cloth first.

Use of improper cleaners or chemicals may permanently damage the surface and is not covered as a manufacturing defect.



5. MOISTURE AND HEAT PROTECTION

TAG Engineered Surfaces are intended for interior use only. Surfaces should not be exposed to standing water, leaks, exterior conditions, direct splashes for extended periods, steam, condensation, or uncontrolled humidity.

Wipe moisture immediately, especially near edges, joints, seams, sink areas, appliance areas, and hardware openings. Moisture penetration may cause swelling, delamination, staining, warping, edge failure, or substrate damage and is not considered a product defect.

Protect surfaces from excessive heat. Do not place hot pans, heated appliances, irons, candles, or heat-producing equipment directly on the surface. Use trivets, heat pads, or proper protection when needed.

Heat, steam, UV exposure, or humidity-related damage is not considered a manufacturing defect.



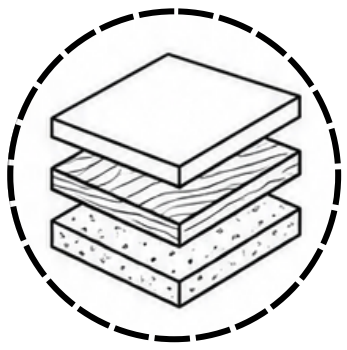
6. TRAFFIC, FURNITURE, AND DAMAGE PREVENTION

Protect surfaces from sharp objects, heavy impacts, dragging items, construction activity, repeated abrasion, tools, hardware, and improper handling.

Do not cut directly on the surface. Always use a cutting board. Use protective pads under decorative objects, equipment, trays, or items that may scratch or mark the finish.

Scratches, chips, dents, gouges, scuffs, worn edges, impact marks, surface dulling, or damage caused by misuse, abrasion, construction activity, or improper handling are not considered product defects.

Matte, dark, solid-color, and metallic finishes may show fingerprints, dust, smudges, scratches, and surface marks more visibly than textured or wood-inspired finishes.



7. PROFESSIONAL MAINTENANCE

TFL Surfaces:

Clean with a soft dry or slightly damp cloth and dry immediately. TFL is recommended for cabinetry carcasses, shelves, vertical panels, low-impact areas, and large surface coverage. Avoid standing water, impact, heavy abrasion, and excessive heat.

HPL Surfaces:

Clean with a soft cloth, mild soap solution, and dry immediately. HPL offers enhanced resistance for doors, drawer fronts, countertops, high-traffic zones, and areas requiring greater wear performance. Although HPL provides improved durability, it is not damage-proof and must be protected from excessive heat, moisture, impact, and harsh chemicals.

Wood-Inspired Finishes:

Clean following the direction of the grain or texture. Natural-looking grain, tone, texture, and pattern variation are part of the intended design and are not considered defects.

Solid Matte Finishes:

Use gentle cleaning only. Matte surfaces may show fingerprints, oils, rubbing marks, or sheen changes depending on lighting, use, and cleaning method. Avoid polishing products or abrasive cleaning.

Metallic / Specialty Finishes:

Clean gently with a soft cloth only. Metallic and specialty finishes may show scratches, fingerprints, or directional marks more visibly. Do not use abrasive pads, solvents, or aggressive cleaners.

Edges, Seams, and Cutouts:

Keep all edges, seams, joints, and cutouts dry and protected. Moisture or chemical penetration through exposed or improperly sealed areas may damage the substrate and is not considered a product defect.



8. INSPECTION AND STORAGE

Inspect surfaces periodically for moisture exposure, loose edges, chips, scratches, swelling, delamination, stains, or damaged components.

Before installation, store panels flat in a clean, dry, temperature-controlled interior area. Keep materials away from moisture, direct sunlight, construction dust, heavy objects, and extreme temperature changes.

Damage caused by improper storage, site conditions, transportation after delivery, fabrication by others, installation by others, or lack of protection during construction is not considered a product defect.



9. FINAL NOTES

Proper care, handling, fabrication, installation, storage, and maintenance are required to preserve the appearance and performance of TAG Engineered Surfaces.

TAG is not responsible for damage caused by improper cleaning, moisture exposure, heat, impact, abrasion, misuse, chemical exposure, unauthorized modifications, unsuitable site conditions, improper fabrication, incorrect installation, normal wear and tear, or failure to follow project-specific instructions.

Color, texture, grain, sheen, pattern scale, and surface appearance may vary between samples, production lots, lighting conditions, and installed applications. Such variations are normal material characteristics and are not considered product defects.

Always follow approved project specifications, installation requirements, fabrication guidelines, environmental conditions, and TAG maintenance recommendations.



INNOVATIVE | INTERIOR | CONSTRUCTION

At TAG, we collaborate with developers, architects, and designers to create spaces that stand the test of time. Our approach focuses on selecting high-quality materials that combine design, functionality, and aesthetics for residential, commercial, and hospitality projects. Every detail matters, and our expertise allows us to provide solutions that elevate the architectural experience in every environment.



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